

**DEADLINE FOR ALL APPLICATIONS:  
JUNE 5, 2020**

# AMC PANDEMIC FUNDING 2020

## FREQUENTLY ASKED QUESTIONS



AMC has compiled a list of the most frequently asked questions to assist you in your application process for the funding that has been secured thus far for First Nations citizens from Manitoba that are living in the City of Winnipeg.

The questions have been organized into 6 different categories for your convenience:

- A| Application Basics**
- B| Eligibility**
- C| Application Process**
- D| Documentation Requirements**
- E| Support Options**
- F| Personal Information + Privacy**

### A| APPLICATION BASICS

AMC has set up a user-friendly application process that is quick and easy. Below are the basics on how to apply.

#### Q01: How do I apply?

A short survey application has been set up to collect the required application information. You can fill this survey out via an online version or phone. For convenience, AMC has set up two different ways to access this survey application:

**Option 1| Online** - You can visit the following link to apply via online survey: <https://www.surveymonkey.com/r/RJ7BXSb>

**Option 2| Telephone** - You can apply via the AMC Pandemic Funding Support Line at **1-204-954-3050** or toll free **1-866-345-1883**.

#### Q02: What if I have questions about the application process that are not answered within these FAQ's?

**Option 1| Pandemic Support Line** - AMC has set up a 24-hour Pandemic Funding Support Line for all of your application support at: **1-204-954-3050** or toll free **1-866-345-1883**.

**Option 2| Email** - If email is easier, email us at: [amccovid19supports@manitobachiefs.com](mailto:amccovid19supports@manitobachiefs.com)

#### Q03: How can I confirm AMC has received my application?

If you have completed the online application your application has been collected. If you would like confirmation that your application was received call the Pandemic Funding Support Line at **204-954-3050** or toll free **1-866-345-1883**.

#### Q04: What if I am receiving EIA?

You are allowed to earn \$200 per month before your income is affected. Please consider this risk when applying. You are welcome to call us at **204-954-3050** or toll free **1-866-345-1883** so that we can make a note in our records to try to help prevent your income from being reduced.

### B| ELIGIBILITY

AMC recognized the need to support First Nations citizens during this pandemic and applied for funding from the Federal Government. Although the Federal Government did provide a portion of the funding, the full amount that AMC had requested was not granted. AMC is working diligently to support as many citizens as possible and is continuing to pursue funding opportunities.

#### Q05: What are the eligibility requirements?

For this phase of funding, priority will be given to those First Nation Citizens from Manitoba living in Winnipeg and who have not received any other form of pandemic assistance. However, all off-reserve citizens that are members of First Nations of Manitoba are welcome to apply and we will hold the applications in the event that AMC is successful in securing further funding.

#### Q06: What if I am outside of Winnipeg, Manitoba, but I am a member of a Manitoba First Nation?

As a result of the limited funding received from the Federal Government, the recipients will be focused on those physically living in Winnipeg at this time. This includes those out of province, as well as those outside of Winnipeg in other towns within Manitoba. We welcome all First Nation citizens to apply as we will continue to apply for funding that we can distribute to other citizens as well.

### Q07: What if I am homeless?

If you are homeless, you are still eligible to apply. The application process will be the same for you as any other citizen. However, you will not need to submit a proof of address. In the case that your application is approved, we will need the following information:

**Receiving Address:** If you are applying by phone, please ask the person to add this note to your application

**Phone Number:** It will be necessary to provide a phone number by which AMC can reach you at.

## C| APPLICATION PROCESS

### Q08: The online survey link doesn't seem to work, what do I do?

**Scenario 1|** The initial notice that AMC issued was in a Microsoft Word document format. If this is the link that you are trying to use simply copy and paste it into a browser window and it will work

**Scenario 2|** If you are trying to click on a link that is part of a .png or .jpg file such as the one posted on Facebook, the link will not work. Use the link on the AMC website:

<https://www.surveymonkey.com/r/RJ7BXSb>

### Q09: How can I register if I do not have access to a computer or internet?

Applications can be completed over the phone by calling the Pandemic Funding Support Line at **204-954-3050** or toll free **1-866-345-1883**.

### Q10: If I sent in my information via email, is this considered a complete application?

No, the application must be completed either online or over the phone. If you have sent in your information via email, a member of the AMC COVID-19 Response Team will contact you to complete this process.

### Q11: Can I edit the details of an application I submitted?

Applications can be updated by calling the AMC Pandemic Funding Support Line at **204-954-3050** or toll free **1-866-345-1883**.

### Q12: Can I apply on behalf of someone else?

Yes, if the person is elderly, disabled or unable to read or write.

**Technical Considerations:** When filling out an application for someone else, it is important to consider the fact that an application can be filled out only once from the same IP address. Therefore, if you are filling out a second application, you can either do so from another phone/computer device, or by calling into our Pandemic Funding Support Line at **204-954-3050** or toll free **1-866-345-1883**.

### Q13: When will I find out if my application has been approved?

Due to the high number of applications, it is not yet determined how long the processing time will take. Please be assured that the AMC staff will be working diligently on ensuring this time is as short as possible. AMC will be issuing status updates as we move forward.

**Notice of Approval:** Once the application process is complete, those who have been approved will receive approval notices. If you are not approved your application will be held in the event we are approved for further funding.

## D| DOCUMENTATION REQUIREMENTS

### Q14: What if I don't have a status card?

An uploaded photo of a status card is helpful for preventing false applications, but it is not necessary to complete your application. If you do not have your status card, there are two options:

**Option 1:** Simply enter the 10-digit status number if you know it.

**Option 2:** If you don't know your number you can contact your Band registry clerk or Chief and Council.

### Q15: What if I don't have a health card?

An uploaded photo of a health card is helpful for preventing false applications, but it is not necessary to complete your application. This is not required if you do not have it. If you do not have your health card, there are two options:

**Option 1:** Simply enter the health card numbers next to the names of your children if you know the numbers.

**Option 2:** Attach any document that can demonstrate that your children live with you.

### Q16: Additional information regarding ADDRESSES:

- **Proof of Address:** If you are unable to upload a photo for proof of address, here are other examples of what would work: a piece of mail sent to you with your name on it, a letter from Band Membership Clerk, etc.
- **Proof of Residence:** Any proof of residence is helpful but not necessary.
- **Multiple Applications:** If these are multiple adult applications, write each person's name on the one bill including the person who lives there, take a photo of the bill with the names visible, all four people submit the same photo in their application.
- **EUTC as Mailing Address:** If you are using EUTC as your mailing address you will not need to attach a proof document to prove address. If approved, you will need to provide a phone number through which we can reach you.
- **New Address:** If you are moving and do not yet have a new address, you can provide a forwarding address

## E| SUPPORT OPTIONS

### Q17: What is the amount provided on the Prepaid Visas?

The final amount has not yet been determined due to the fact it depends on the total number of applicants as we need to ensure that we are able to help as many people as possible.

### Q18: Can I apply for the pre-paid card and the kit?

Due to limited funding from ISC we are not able to provide both the cards and the safety kits at this time. Please select one of these options in order to help us distribute these limited funds to as many people as possible.

If you would like us to cancel one option in order to apply for the other, we can help you make this switch if you call the Pandemic Funding Support Line at [204-954-3050](tel:204-954-3050) or toll free [1-866-345-1883](tel:1-866-345-1883).

### Q19: When will you be handing out the prepaid visa cards, safety kits?

After the application deadline on June 5<sup>th</sup>, 2020, all of the applications will be processed and the orders placed. Please watch for updates on further details for this timing. AMC will work diligently to deliver these to the approved recipients as soon as the orders are received.

### Q20: What is all included in the safety kit?

The following items are included in the Safety Kit: 10x Spirit surgical Face Masks, 1x Digital Thermometer, 1x bottle of hand sanitizer, 250 ml. 1x 60ml bottle of hand sanitizer, 10 x Pairs of Medium Nitrile Gloves, 20 x Pairs of Large Nitrile Gloves, 1 x Bar of Soap

## F| PERSONAL INFORMATION AND PRIVACY

AMC is pleased to distribute this much needed emergency pandemic funding to First Nation citizens living in Winnipeg. In managing the application and distribution of this funding, we recognize the information required from you, and we thank you for sharing it with us to ensure that the funds reach those who need it most. We have taken all possible measures to ensure your privacy is protected.

### Q21: How will my information be used?

All personal information collected will be used for the sole purpose of verifying the identities of applicants. This is part of the Assembly of Manitoba Chiefs due diligence of ensuring the financial support intended for off-reserve citizens reaches those citizens. All application information will be stored for the duration of the Covid-19 pandemic after which it will be permanently destroyed. First Nation citizens can contact the call the Pandemic Funding Support Line at [204-954-3050](tel:204-954-3050) or toll free [1-866-345-1883](tel:1-866-345-1883) at any point if they would not like their information used for this purpose.

### Q22: Will my information be kept confidential?

Disclosing, copying, or distributing your information for any other purpose than the purpose described above is strictly prohibited by provincial and federal law. Your personal information including name, phone number, address, identification, purchasing activity, etc. will not be sold or shared with any third party for any reason outside of the above stated purpose.

### Q23: How will you involve elected leadership in this process?

The Assembly of Manitoba Chiefs will send information about the process to your elected Chief and Council. We will also share the First and last names of all the applicants as well as their status number and city of residence for verification purposes. First Nation citizens can contact the call the Pandemic Funding Support Line at [204-954-3050](tel:204-954-3050) or toll free [1-866-345-1883](tel:1-866-345-1883) at any point if they would not like their information used for this purpose.